

Ayshe Simsek X 2929

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25 October 2013

To: All Members of the West Green and Bruce Grove Area Forum and Committee

Dear Member,

West Green and Bruce Grove Area Forum and Committee - Monday, 28th October, 2013

I attach a copy of the following reports for the above-mentioned meeting which were not available at the time of collation of the agenda:

7. **AREA PLAN (PAGES 1 - 16)**
8. **UPDATE ON ISSUES TAKEN FORWARD SINCE THE LAST MEETING (PAGES 17 - 22)**

Yours sincerely

Ayshe Simsek X 2929
Principal Committee Co-ordinator

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AREA PLAN – West Green & Bruce Grove

West Green & Bruce Grove Area Plan –for discussion at Area Committee on 28th October

Priority	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Time-scales	UPDATE October 2013
1.–Active Community Life	Increase communication about local activities.	<u>Homes for Haringey (HfH)</u> Estate bulletins are sent out after every Estate Inspection. Residents are invited to inform the Tenancy Management Officer of an activity taking place they want to promote.	Sharon Morgan – Deputy Director Operations, Homes for Haringey			This will be changing as part of the New vision for the Housing Service Project. From June 2013 there will be a new process in place. Members to be advised of this before implementation.
	Use of notice-boards to advertise local activities and groups.	<u>Homes for Haringey</u> Project underway (March 2012) to rationalise content and refresh more frequently, highlight key campaigns and to offer space (trial) to resident and community associations.	Lorraine Woodhead – Project Manager, Homes for Haringey	Forward plan of communication message posters. New monitoring/refreshing system to ensure communication posters and contact information posters are up to date and in good condition.	May 2013	Content of Noticeboards will be refreshed in April/May 2014 when the new Housing Operations Structure is in place.

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1. Active Community Life (cont)	<p>Make more use of Bernie Grant Arts Centre.</p> <p>Investigate whether local Council buildings could be let to community groups at no / reduced cost.</p> <p>Explore ways of making Goan Community Centre sustainable in order to establish a local community hub.</p> <p>Make use of empty properties</p> <p>Explore future use, by the community, of Keston Road Centre buildings.</p>	<p>Haringey Council is undertaking a review of Council buildings leased to community organisations to improve support for Haringey's voluntary sector (in line with the Voluntary Sector Strategy 2011-16 – see www.haringey.gov.uk/voluntary_sector_strategy). Key issues the Building Review will consider are:</p> <p><u>Building condition</u> – generally the portfolio is considered to be in poor state of repair overall, with limited capacity to invest.</p> <p><u>Community use</u> – some buildings could be made more generally available as a flexible resource.</p> <p><u>Utilisation</u> – some buildings are under-utilised due to limited opening hours, constraints to flexibility in uses and building condition</p> <p>The approach to the Buildings Review is as follows:</p> <ol style="list-style-type: none"> 1. Assess the building stock condition and utilisation of the buildings and other Council properties available for community use. 2. Evaluate all buildings to identify opportunities for redevelopment and 	Jennifer Layne – Community Buildings Project manager			<p>Further to the Cabinet decision (December 2012), and key strategic principles for community buildings, the next phase of the Review has commenced. A 'self assessment', and inform the Council's options appraisals. Please see attached fuller update in Chair's briefing.</p>

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		<p>consider disposal options that could help realise or contribute to other Council objectives relating to regeneration and housing and employment.</p> <p>3. Develop options for increasing the efficiency and effectiveness of community building assets.</p> <p>Recommended that outcome of Review is considered as part of future Area Forum agenda.</p>				
2. Broadwater Farm Shops / Facilities	Meeting held between Chair and Director of Place & Sustainability in June	Broadwater Farm community infrastructure / district centre/amenities was on the agenda of a Forum meeting last municipal year. This was agreed to be the "start of a discussion" with the community.	Lyn Garner - Director of Place & Sustainability and Phil Harris - Deputy Director for Community Housing Services	Potential item for the January 2014 meeting		There has been some progress on this objective, with discussions between the Chair and the Director of Place & Sustainability, and the beginnings of a process for how to engage the local community. With the lease on the community workshops coming to an end in 2015, there will need to be progress made on this over the next

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						two years.
4. Community Safety SNTs are beneficial, and it was clear that those residents who were engaged in developing the Area Plan thought this to be important, the Council must continue lobbying local police managers to prioritise	Strengthen local Safer Neighbourhood Teams (SNTs), as they are currently understaffed.	The police are aware of this local issue. However, recruitment is carried out centrally and must follow a process. This process is currently underway with pressure from Haringey Metropolitan Police Service (MPS). It is estimated that the Police Community Support Officers (PCSOs) will be in place by September 2012.	Inspector Mark Hembury - Safer Neighbourhoods			
	Ensure greater engagement between police and community (particularly young people).	The Safer Schools Support Team is still in place and a single point of police contact will now be in every primary school under the new "Community Promises". The Police are in the process of setting up two new youth panels and	Inspector Mark Hembury- Safer Neighbourhoods			

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our concerns The regular attendance of SNT officers at Area Forum meetings will enable this dialogue to continue.	Ensure SNT has a focus on prevention and education.	there will be one school promise agreed. In addition, the Community Police Consultative Group (CPCG) has a texting network of 1,000 young people in the borough and is in the process of setting up a new youth CPCG to attract a more representative group. If the community in this area has further suggestions that can be delivered within existing resources they should submit them to their respective Inspector.				
4. Community Safety (cont)	Tackle anti-social behaviour (ASB) on Langham Close, Broadwater Farm, Millicent Fawcett Court and the junction between West Green Road, Langham Road and Westbury Avenue.	Police are aware that these are hot-spot areas and are already directing resources there. Report on progress can be provided at future Area Forums.	Inspector Mark Hembury- Safer Neighbourhoods			
	Tackle drug-dealing on West Green Road, Tottenham High Road and behind Turnpike Lane.	Police teams will investigate this and report back at a future Area Forum.	Inspector Mark Hembury-Safer Neighbourhoods			
	Tackle vehicle crime on Gloucester, Clonmell and Field Roads.	This is also a known problem. Acting Inspector Mike Tisi is putting a specific plan together for the local area. Report on progress can be provided at future Area Forum.	Inspector Mark Hembury -Safer Neighbourhoods			

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5. Early Intervention	Co-ordinate volunteer programme to get parents into work experience / acquiring skills (scope to join up e.g. children's centres, HAVCO, Friends of Downhill Park, Back to Earth Allotments).	<p>Volunteer schemes have been run from the Children's Centres. It is an area that we are reviewing and would want to develop further.</p> <p>In addition, Team London – www.london.gov.uk/teamlondon will have a presence at the Employment and Enterprise Centre at 639 High Road (Team London is the Mayor of London's volunteering programme for all Londoners). Volunteering opportunities will run through the service model at 639 and will include opportunities for parents (2012/13).</p>	<p>Ngozi Anuforo – Early Years Commissioning Manager</p> <p>Bernadette Marjoram – Director, Tottenham Regeneration Team</p>			
	Develop a community mentoring scheme to support parents locally.	<p>This could be considered as part of the ongoing development of the Children's Centres.</p> <p>The Haringey Welcome Project - funded through the Home Office (visit www.haringey.gov.uk/haringeywelcome) supports newly arrived families in partnership with the Haringey Adult Learning Service (HALS).</p>	<p>Ngozi Anuforo – Early Years Commissioning Manager</p>			
	Encourage use of local parks as places of enjoyment and	The Parks Service produces a monthly promotion through the "What's On" guide	Simon Farrow – Head of Client Services, Leisure			

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6. Health	activity.	(www.haringey.gov.uk/time_out_in_haringey) giving details on activities and events taking place locally. An annual Small Grants Scheme was launched in March 2012 and residents are encouraged to make use of park facilities such as green gyms. Downhills Park playground requires cosmetic improvements – investigate whether funding available.	Services			
	Public health focus on prevention.	Haringey's Public Health Service has a number of ongoing public health programmes underway in the community, including health trainers, physical activity referral, NHS health checks and smoking cessation support.	Fiona Wright – Assistant Director of Public Health	5000 health checks 2000 stop smoking through the service	April 2013 April 2013	
7. Housing	Crackdown on rogue landlords exploiting families and minimum standards.	Respond to all referrals regarding housing conditions in private sector and take enforcement action in the worst cases. Proposal to introduce an additional HMO Licensing Scheme for certain houses in multiple occupation (HMOs) in all or part of the five wards which make up the Tottenham area (Northumberland Park, Bruce Grove, Tottenham Green, Tottenham Hale, Seven Sisters).	Steve Russell – Manager, Housing Improvement Team (Private Sector)	Please encourage all residents to complete online survey form on Haringey Web page or to feedback to Steve Russell any concerns they have		Roll out of HMO Licensing scheme in progress. Presentation to Forum on 28 th October

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	Improve lighting on Park View Road and Reynardson Court (next to police station).	A quote was received from Haringey Council's lighting department for Reynardston Court, but it was not affordable. Negotiations taking place on cost/scope e.g. to focus just on car park area which is of greatest concern to residents and staff. Our aim is for some works to be undertaken in 2012/13. Park View Road to have survey and quote which will be assessed with other bids for 2012/13 Estate Improvement funding.	Sharon Morgan – Deputy Director Housing Management, Homes for Haringey		To be completed by 31.3.2013.	Instructions issued to Haringey Council Lighting Team to proceed.
	Review current repairs budget vs. replacement budget to address frequently broken stairwell doors.	A strategic piece of work is being undertaken cross-borough to investigate repeated repairs spend on same items/blocks to prioritise replacements (we have done this on roofing first, and built the top 20 most frequently repaired roofs into our improvement programme).	Martin Hoctor – Head of Client Services & Annual Maintenance, Homes for Haringey	Buildings requiring substantial expenditure on maintenance are identified as priorities for renewal	Ongoing	The exercise is ongoing as a method of shaping the capital investment programme
	Designing-in community safety aspects to housing	Langham Close and Millicent Fawcett Court – security doors are hidden down dark alleys and should be brought to the street front. For discussion at future Area Forum. Please note: 'Langham Close' is managed by Clockwork Estates Ltd.				

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8. Parks & Green Spaces	Increase summer opening hours of Downhills Park café.	Leisure Services to investigate the potential and feasibility of extended opening hours with the HAIL charity that run the café, by July 2012. Recommended that an update is provided at a future Area Forum.	Simon Farrow – Head of Client Services, Leisure Services			
8. Parks & Green Spaces (cont.)	Encourage more ways to get involved in parks e.g. food growing, activities, sports groups using parks.	A decision has been taken not to proceed with an Allotments Review in 2012/13. However, should any new opportunities arise information will be provided to the Area Forum (updated 28.05.12) Suggested that an update is provided as a future Area Forum agenda item.	Simon Farrow – Head of Client Services, Leisure Services			NOTED
	Encourage local business to have hanging baskets	Haringey hosts an annual "In Bloom" competition that encourages residents and businesses to brighten up and improve the borough using floral and shrub displays. This year, the theme is the Jubilee. Jubilee in Bloom – www.haringey.gov.uk/jib is a free competition run by the Council and sponsored by the Sunshine Garden Centre, encouraging and rewarding	Simon Farrow – Head of Client Services, Leisure Services			

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		residents, businesses, schools and community groups who take pride in their environment. There are incentives and prizes involved.				
9. Public Realm	Provide advice and support to community groups wanting to tidy up communal gardens.	Part of the new Neighbourhood Action Team's (NAT's) role is to build relationships with schools and community groups. Those interested in organising a local clean-up can contact their named local NAT officer who will co-ordinate support from Veolia (gloves, bins and advice etc). Neighbourhood Services is also developing an Environment Champions scheme (formerly Community Volunteers), to be launched 2013/14.	Brian Ellick – NATS Team Leader Zoe Robertson – Engagement & Enablement Manager	Launch of Resident Enablement Scheme	2013/14	Proposals for an Environment Champions scheme being developed for later in the year
	Local people to help inform Neighbourhood Action Team's and Veolia's work.	The fastest way to report incidents is through the Council's Report a Problem webpage at Report it: Haringey Council It is much slower to report an incident via fixmystreet etc.	Michael McNicholas			

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9. Public Realm (cont.)		The Council is currently working on a "LoveHaringey" application for use on smart phones by staff and consideration will be given to extending this to residents.	Caroline or Zoe			The Love Haringey app is currently being developed and tested and will be trialled by a small group of residents prior to being launched in 2013/14.
	Single Frontline officers to use enforcement powers against fly-tipping etc.	Tackling fly-tipping is a key aim for the Neighbourhood Action Teams. In 2012/13 a new Fly-tipping Strategy will be piloted in Tottenham & Seven Sisters. Learning from this pilot will be rolled out to other areas in 2013/14.	Michael McNicholas – Neighbourhood Action Team Manager	Fly-tipping pilot now underway	Ongoing	
	Merge gyratory plans with wider South Tottenham Regeneration – connecting all regeneration projects.	The two-way opening of the gyratory forms a key part of the wider regeneration plans for this area. The Tottenham Regeneration Team aim to improve connectivity between Tottenham Hale and the High Road by encouraging the students at the Hale to use the civic and leisure facilities at Tottenham Green (2014 onwards).	Bernadette Marjoram – Director, Tottenham Regeneration Team	Completed capital scheme	Completion 2014	
	Rationalise street furniture.	The Tottenham Regeneration Team will rationalise street furniture as part of delivery of 'growth on the high street' funding for the regeneration programme – starting from summer 2012.	Bernadette Marjoram – Director, Tottenham Regeneration Team	Completed capital scheme	Completion Winter 2013	
	Lighting improvements to Bruce Grove (the road), end of	The Council is unable to commit to this due to unknown level of funding beyond 2012/13 and that funding has already	Mahmood Ramjan – Network Manager			Funding recently secured for upgrading old

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	Moorefield Road.	been allocated to other locations.				concrete lamp columns and fitting LED lanterns in Bruce Grove, on Lordsmead, Kitchener, Broadwater Morrison and Napier, starting in May 2013.
	Transport	Request for consultation regarding road safety. For discussion at future Area Forum.	Tony Kennedy - Sustainable Transport Manager or Transport for London depending on location			DEFINE
	Keep Haringey Council services in Tottenham (housing etc) so there are employed people coming into the area every day.	The Tottenham Regeneration Team is pushing central government to bring a major government agency to the area. We are also working with the Greater London Authority (GLA) to develop 639 High Road as a civic hub with business incubation space and a Council presence there (2012/13 onwards)	Bernadette Marjoram – Director, Tottenham Regeneration Team	New facility in Tottenham	March 2013	RETAIN
	Encourage more shops to join Tottenham Traders’ Network.	The Tottenham Regeneration Team is working with the Tottenham Traders Partnership (www.tottenhamtraders.co.uk) to develop their capacity and to get a greater range of businesses involved in their governance. The Tottenham	Bernadette Marjoram – Director, Tottenham Regeneration Team	Development of action plan and charter	Charter launched January 2013 Ongoing work	

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		Regeneration Team will appointed a Tottenham Town Centre manager who will play a key part in attracting new businesses and investment to the area, as well as working with the Traders Partnership to develop their membership.			programme	
10. Unemployment	<p>Ensure commitments made by businesses to employ local people are enforced.</p> <p>Regeneration programme needs to help local people develop skills so they can benefit from employment opportunities.</p>	<p>The Council's new Employment Strategy was agreed by Cabinet in March 2012 and will be delivered over the next two years. The new Employment Programme (particularly the job creation element where a minimum of 200 new jobs will be created in partnership with businesses) will include skills development plans including apprenticeships leading to Level 2/3 qualifications. The job creation scheme will include a wage subsidy to small and medium sized enterprises (SMEs) to create new jobs for local unemployed people with incentive payments if the job lasts 9 months and 12 months. Young people under 25 will be the primary focus of the programme. The programme will also support enterprise and self employment and develop a new Enterprise and Employment Centre at 639 Tottenham High Road. The programme will also provide a new focus on 14-16/17 year olds to ensure young people are sufficiently aware of</p>	Martin Tucker – Regeneration Manager, Employment & Skills		Ongoing	Please see attached update from Martin Tucker in the Chair's Update report which includes information about the local jobs recruited to at the new Sainsbury's in Tottenham
10. Unemployment (cont.)						

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		the full range of employment possibilities including self-employment. Cabinet Report and Haringey Jobs Fund Prospectus can be viewed at www.haringey.gov.uk/haringeyjobsfund				
	Council to facilitate the development / relocation of jobs to Tottenham.	The Tottenham Hotspur Football Club scheme, new Sainsbury's stores, proposals for other development in the High Road and the Hale will all create jobs in Tottenham.	Martin Tucker – Regeneration Manager, Employment & Skills		In place November 2012 and ongoing	Further information is included in the Chair's update report
	Voluntary sector and other partners to promote work opportunities to young adults.	Team London (www.london.gov.uk/teamlondon) will have a presence at the Employment and Enterprise Centre at 639 High Road. Volunteering opportunities will run through the service model at 639 and will include opportunities for parents (2012/13).	Bernadette Marjoram – Director, Tottenham Regeneration Team			
	Create a market in Tottenham from Seven Sisters to CONEL on High Road or outside Bernie Grant Arts Centre.	Part of the regeneration programme is looking at developing better market infrastructure at Bruce Grove and Holcombe Road. The Council will also be looking at opportunities for more markets (farmers, arts, crafts etc) to take place in Tottenham (2012 onwards).	Bernadette Marjoram – Director, Tottenham Regeneration Team			
11. Youth Provision	Bruce Grove Youth Centre should be open every day.	Youth Services are working hard to ensure Bruce Grove Youth of the consortium on 11 April will discuss plans for a four-month programme up to the Summer holidays. The programme will	Jahan Dhondy – Youth, Community and Participation	Successful summer programme with a wide variety of	Ongoing	

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		most likely run 5 nights a week from 4pm to 8pm.		<p>activities.</p> <p>The centre is currently open 3 nights per week with a 4th evening being used for the young commissioners' programme. In addition Unity online radio is based at Bruce Grove</p>		
	Develop local work experience / apprenticeship schemes for young people.	The Council is developing a new Employment Programme (the job creation element will see a minimum of 200 new jobs created in partnership with businesses). This will include skills development plans including apprenticeships leading to Level 2/3 qualifications (2012/13 – 2013/14).	Martin Tucker – Regeneration Manager, Employment & Skills			On 13 March a major event on apprenticeships was held in Haringey involving the Council, JCP, CHENEL, National Apprenticeships Service and employers and

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						businesses. It was attended by approx. 200 residents. There is a youth employment strategy being worked on for early next year which can also be considered at the Area Forum when ready.



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Report for:	West Green and Bruce Grove Area Committee 28 October 2013	Item number	
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Title:	<i>An update on previous issues discussed at Forum meetings</i>
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Report authorised by :	
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Lead Officer:	Ayshe Simsek
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Ward(s) affected:	Report for Key/Non Key Decision: N/A
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1. Describe the issue under consideration

To further provide an update on previous issues discussed at the forum meetings, this was requested in the feedback questionnaire issued at the last meeting in June.

2. Background

At the first Area Forum and Committee ward members talked about the aims of the Forum and committee which included working with local people to improve the neighbourhood for all residents.

The area committees have additional powers to shape aspects of local services in response to local conditions and residents' concerns. A local area plan for the West Green and Bruce Grove is available and will be guiding future council activities, local budgets and planning decisions in the area. The plan will now also help shape the agenda for forthcoming Forum and Committee meetings.



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Meetings start with an open public forum followed by a decision-making session of the Committee that is open to the public.

The Forum is also about shaping aspects of local services in response to local conditions and residents concerns allows opportunities for local residents to ask questions of local councillors and council officials, to make suggestions and raise issues of concern, as well as to network with other local residents, traders and activists.

Suggestions for topics at forthcoming meetings will be sought from residents at the end of the Forum meeting.

Update on issues discussed at previous forum meetings

Bruce Grove Youth Centre

Akin Akintola and Joyce Ogunjobi from Council's Youth services are attending to listen to the findings of Broadwater Farm United's survey of young people.

Broadwater Farm Facilities and Amenities

This is a potential item for discussion at the next Forum meeting in January, following a borough wide report in late November about what the council can do about their housing stock over the long and medium term.

Regeneration issues

Potential to take forward a discussion about support to small business on business on West Green Road/Philip Lane at the next meeting in January.

Tree Planting Policy

The consultation on the tree strategy was extended until 11th Oct. The Council are still reviewing all the responses with the aim of publishing the results towards the end of next week. The strategy is on schedule to go to Cabinet on Dec 17th 2013.

Employment for local people in Tottenham /Sainsbury's Recruitment Update

The recruitment for permanent in-store jobs at the new Sainsbury's superstore went live on 20 August and is drawing to a conclusion – final vacancies should be filled by next week. Sainsbury's have **restricted recruitment to people living within a 3 mile radius of the new store.**



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160 new jobs are being recruited with 85 staff from the current store moving to the new store – 245 in total. Of the 85 current staff 33 are Haringey residents 39%.

To manage the recruitment on this scale the Council put together a partnership with JCP, the Spurs Foundation, Sainsbury's, our in house HEST team, and local providers delivering on our Jobs for Haringey programme. Economic Development have led and co-ordinated this partnership and provided staff to manage and run a series of assessments, screening, training, workshops and support for online applications.

The partnership has seen 509 people who expressed an interest in applying for Sainsbury's jobs and carried out a screening/assessment to determine level of basic skills and knowledge of retail and customer service before progressing to support with applications. Sainsbury's require a minimum of Level 1 maths for all their jobs, people must have two references, a valid active e-mail address (initial recruitment is online and requires registration on their jobs website verified through e-mails) and an initial online test based on numeracy and customer service values.

Of the 509, **362 people have been supported through attending workshops, 1-2-1 support, and support when applying online and interview preparation.** The Learning Zone at Spurs has been the main venue for workshops and where people can come to access a PC and apply online.

Overall Sainsbury's have received **1730 applications** – just fewer than 11 applications for each job. **801 (46%) have successfully completed Stage 1** of the process – online application, numeracy and customer service tests. To date 174 of the 801 have withdrawn their application, 27 have not responded to invitations to Stage 2 (further customer service and values tests and interview), 47 have failed to attend for interview and **368 have been interviewed.** Interviews and inductions are taking place at 639 High Road, Tottenham.

143 job offers have made to applicants. **117 have completed their induction** and are undergoing training at other supermarkets in north London. All 117 people are local residents. Feedback from Sainsbury's is very positive about the calibre of their new employees.

Further **recruitment of at least 20 temporary jobs (12 weeks)** to cover Xmas and New year period commenced in **early October** and we will offer the same service for local applicants registered with Jobs for Haringey and JCP (but not on the Work Programme as Primes will cover this.)

Recruitment to Sainsbury's online shopping service also commenced in October for starts in January and again there will be 20+ jobs – Pickers who



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pack orders and Drivers. We will again offer the same service for local applicants.

The store will open to the public on Wednesday 6 November.

Community Buildings Review

With the principles for a strategy in place, the council has entered a period of engagement with its community tenants to collect more detailed information about their services, activities and how their buildings are utilised. This will help to provide an overview of the social value of each community centre, to enable informed decisions to be made in respects of community needs, regeneration and making the best use of council resources.

The council wants to hear how organisations contribute to a stronger society and benefit the whole community. To establish this, they are asking community building tenants to complete a series of self-assessments.

Self-assessment will help the council to assess the effectiveness of their community tenants, in terms of their governance and how their services benefit the wider community. It also provides a useful tool for groups to record accurate information about themselves, which can be used to support future funding bids and other applications that require evidence-based information on need, activity, value and impact.

The self-assessment process is a fundamental part of the review in supporting our decision making process for the future of the council's community buildings. It will also form the basis of regular assessments in the future, so that the council can be sure that our buildings are being used to meet the needs of the community and help regeneration.

The deadline for submission of the self assessment forms was 30th September and the council are in the process of evaluating the assessments received and will start to provide feedback on the 30th November.

3. Recommendations

3.1 That the report be noted



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4. Local Government (Access to Information) Act 1985

N/A

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